

OUR COMMITMENT

Street Kids Direct acknowledges the need to provide a safe and caring environment for children, young people and vulnerable adults. Street Kids Direct is firmly committed to the welfare and well-being of all children, young people and vulnerable adults who use its facilities and services and protects them from harm.



VISION & MISSION

Our Vision

To see no more street-living children worldwide.

Our Mission

To reach street-living children worldwide, “until the last child.”

To prevent more children from taking the steps towards street life.



STREET KIDS DIRECT
“until the last child”



SAFEGUARDING POLICY - A SUMMARY

FOR CHILDREN & VULNERABLE ADULTS

Revised August 2025

Street Kids Direct is a registered charity with the Charity Commission, London. (number 1102894)

Purpose

We are committed to protecting every child, young person, and vulnerable adult from abuse, harm, and neglect. Safeguarding is everyone's responsibility, at all times, in all places.

Key Principles

- Child welfare is paramount – all have equal rights to safety and protection.
- Zero tolerance of abuse, exploitation, or harmful behaviour.
- Respect & inclusion – no discrimination based on background or identity.
- Listen & value every child/young person's voice.
- Act early – prevention is as important as response.
- Work in partnership with families, communities, and agencies.

Your Responsibilities

- Follow the Code of Conduct at all times.
- Keep interactions visible, accountable, and professional.
- Never be alone with a child unless approved (mentoring exception under set rules).
- Use appropriate touch – age-appropriate, open, respectful, and child-led.
- No inappropriate language, comments, or relationships with children or vulnerable adults.
- Keep all activities safe, supervised, and risk-assessed.
- Use technology and social media wisely and safely (no late-night messaging, no sharing images without consent).
- Report all concerns or disclosures immediately to a safeguarding lead – never investigate yourself.
- Complete annual safeguarding training and refreshers.
- Follow transport, mentoring, and trip safety rules.

Recognising Abuse

Be alert to:

- Physical abuse – injuries, violence, fabricated illness.
- Neglect – lack of food, care, supervision, education.
- Sexual abuse – contact, non-contact, grooming (including online).
- Child sexual exploitation – gifts, affection, or status in exchange for sexual activity.
- Emotional abuse – humiliation, threats, exclusion.
- Domestic abuse – witnessing or experiencing harm at home.
- Bullying/Cyberbullying – persistent physical, verbal, emotional or online harm.
- Child trafficking & exploitation – movement for exploitation of any kind.
- Spiritual abuse – coercion or manipulation in a religious context.

Reporting Procedures

- Do not investigate – your role is to record and report.
- Use the SKD referral form, sign and date it, and give it to a safeguarding lead.
- Keep information confidential – only share with designated persons.
- Act fast – high-risk concerns (RED) require immediate referral (within 4 hours).
- Preserve evidence and seek medical help if necessary.

Allegations Against Staff or Volunteers

- Report any allegation immediately to a safeguarding lead.
- Maintain confidentiality and fairness to all involved.
- The person may be suspended while investigations take place.
- Whistleblowing is protected – no reprisals for raising genuine concerns.

Key Contacts

Guatemala – Duncan Dyason: +502 5522 3333

Honduras – Steve Poulson: +504 9501 2522

UK – NSPCC Helpline: 0808 800 5000

(Emergency services: 911 in Guatemala/Honduras, 999 in the UK)

REMEMBER:

- If you see something, say something – immediately.
- Your actions can protect a child for life.
- When in doubt – report, don't ignore.

